

WaACRAO 2025

Conference Program At a Glance

- 7:15- 8:15** **Conference check-in: The ARC—Activities & Recreation Center**
- 8:15- 9:00** **Opening Remarks: The ARC**, Megan Banford, *WaACRAO Board President*
Welcome: UW Bothell, Kristin G. Esterberg, Chancellor
Keynote: Dr. Tafona Ervin, CEO at Foundation for Tacoma Students
- 9:00—9:15** **WaACRAO Updates**, Megan Banford, *WaACRAO Board President*
- 9:30 -- 10:20** **SESSION ONE**

Session Title	Presenter	Rooms
Add/Drop It Like It's Hot	Eli Gandour-Rood is the Associate Registrar for Operations and Curriculum at the University of Puget Sound.	Founders Hall UW1 050
"What Are We Doing Here?!?": Surviving Management	Anna Blick , Executive Director of Enrollment Services at Bellingham Technical College & Keith Kelley , Associate Director of Enrollment Services at Bellingham Technical College	Discovery 162
Spinning Straw into Gold: Leveraging Resources you Already Have	Leigh Miller , Associate Registrar at the UW, Seattle & Tina Miller , Senior Associate Registrar at the UW, Seattle.	Discovery 252

10:30 - 11:20 SESSION TWO

Session Title	Presenter	Rooms
Transfer or Bust: An Analysis and Discussion of UW Bothell Transfer Practices	Riley Fern , Assistant Director of Transfer Recruitment at UW Bothell	TBD
Slate - It's not just for Admissions!	Andrea Coker-Anderson , Registrar and Director of Financial Aid, Co-Chair of the Slate for Student Success Implementation & BethAnn Hoover, UW Tacoma Director of Advising	TBD
Innovations with Transfer: Credit Mobility and Place-Bound Pathways	Alex Tadio , Director of Admissions at Washington State University Everett & Anna McLeod , Director of Student Services at Washington State University Everett	TBD

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11:30—12:00 Vendor Session

Session Title	Presenter	Rooms
Parchment Does That Too? Streamlining Admin Workflows from Admissions to Credentials	Parchment	ARC
Harnessing Analytics to Drive Student-Centric Operations	Coursedog	Discovery 252
Emerging Trends Reshaping Academic Operations: Challenges, Solutions & Campus Insights	Courseleaf	Discovery 162
Learn how Tacoma Community College uses motivation science to support enrollment and retention.	Motimatic	Founders Hall UW 1 050

12:00—1:10 Lunch: ARC

12:30 Wetlands Tour

1:15—2:05 SESSION THREE

Session Title	Presenter	Rooms
Building resilience, finding dual enrollment support	Nancy Potter , serves Cambridge University Press & Assessment as the US Higher Education Implementation Manager	Founders Hall UW1 050
What's New at the Independent Colleges of Washington	Michael Pastore , University Registrar, University of Puget Sound // Sheila Steiner has worked in Washington's independent higher education sector since 2008 and currently works as Senior Director, Policy and Community Engagement for the Independent Colleges of Washington.	Discovery 162
Resiliently managing your career for success in work and life	Kristen Labrecque , Health Professions & Natural Science Pathways Manager at UW Bothell	Discovery 252

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2:15 - 3:05 SESSION FOUR

Session Title	Presenter	Rooms
Residency Rodeo Roundtable	Helen B Garrett, Registrar UW Seattle	Founders Hall UW1 050
Let's talk about Love! (The Love Languages!)	Garick Sherburn , Assistant Director of Academic Advising at UW Bothell	Discovery 162
Onboarding from afar: Remote training for short-term staff	Megan Banford , Assistant Director of Admissions for first year processing at UW Seattle / Raquel Odom , Associate Director for International Operations at UW Seattle	Discovery 252

3:15—3:30 Break and Raffle: The ARC

3:30 - 4:00 AACRAO Update: The ARC

William (Bill) Gil, *Senior Director*, Government Relations

4:15-4:30 Closing Remarks: The ARC

Megan Banford, WaACRAO Board President & Alex Tadio, WaACRAO Board Vice President/2026 Board President

4:30-6:30 Happy Hour: North Creek Events Center