

WaACRAO Conference Schedule

Time	Session Title	Description	Presenter(s)	Room
7:15-8:15am	Registration			Cataldo Globe room
8:15-8:30am	Welcome, WaACRAO Updates, Opening Remarks			Cataldo Globe room
8:30-9:15am	Plenary Community Building Activity			Cataldo Globe room
9:30-10:20am	Breakout Session 1			
	What Did We Learn? I Guess We Learned Not to Do That Again	The Registrar's Office at Heritage University experienced a near total loss of institutional knowledge. This session examines how those who came after designed systems from the ashes, found all the hidden load-bearing spreadsheets, and restored the trust of the campus community.	J.T. Menard, Heritage University	Hemm 312
	Creating and Implementing Standardized Scheduling guidelines for Student Success	In 2025, CWU's Office of the Registrar was brought into conversations to devise and implement scheduling guidelines to improve access and predictability in the academic schedule for students. Over the course of 9 months, this project went from discussions and consultation, to collaboration, to implementation. Over the course of this presentation, you'll hear the good, bad, and the confusing that came out of this initiative.	William Thornton, Central Washington University	Hemm 201

	AI in the Room: A Working Session for Enrollment Professionals	AI is most useful when you bring it a real problem. Attendees will identify one current challenge, a dreaded report, a broken process, an avoided conversation, and we work through it together. Small groups, live demo, real iteration.	Shannon Carr, UW Tacoma	Hemm Auditorium
10:30 - 11:20am	Breakout Session 2			
	Bridging State and Regional Impact: Elevating Your Professional Growth Through PACRAO	State organizations like WACRAO offer essential local networking and community. By expanding to PACRAO, professionals can access broader career growth, mentorship, leadership, and collaboration across 10 states and 4 Canadian provinces. This session shows how state-level professionals can leverage PACRAO's evolving development programs to broaden their network and skills. Attendees will learn about key initiatives—such as PACRAO Packs affinity groups, the expanding PACRAO Pals mentoring program, the award-winning Leadership Development Institute, and the refreshed PACRAO Review journal—plus practical entry points for committee work, presentations, and flexible leadership opportunities that fit campus schedules.	Tina Lowery, UW Seattle & Michael Pastore, University of Puget Sound	Hemm 310
	Fool's Gold or Real Gold: Creating The Infrastructure to Mine	Session presents a discussion on the impact and changes associated with merging	Maxwell Kwenda and Heather	Hemm 201

	Student Data Through the Merger of Institutional Research & University Registrar Offices	Registrar and Institutional Research offices	Teshome, Gonzaga University	
	WaACRAO Residency Rodeo	The Residency Rodeo is a gathering of Washington public school residency and residency-curious folks to talk about current issues related to residency, to discuss both simple and difficult questions, and come together around this challenging and vital process we share to uphold Washington residency laws as we serve students wanting to verify Washington State residency for tuition purposes. The Residency Rodeo also meets quarterly on Zoom.	Helen Garrett, University of Washington and Jill Freuden, WSU	Hemm Auditorium
11:30am-12pm	Breakout Session 3			
	High Point - "The Future of PeopleSoft Campus Solutions: AI, Student Success, and Modernization"	HighPoint helps institutions improve their PeopleSoft Campus Solutions deployments and consolidate multiple student success systems across student experience, advising, degree planning, financial aid, and operational workflows. We provide you the ability to launch your own AI models to ensure repeatable and trustworthy results while maintaining 100% control of your student data	Rupal Shah, Mike Reilly (High Point)	Hemm 310
	Stellic - "Can AI Ease the Transfer Credit Articulation Pathway: A Roundtable to Imagine the Possibilities"	Unite planning, advising, and audit in one platform your whole campus can share. Give students clarity and your campus	Brittany Wardlow (Stellic)	Hemm 312

		confidence with degree planning, audit & advising.		
	CourseLeaf - "Removing Barriers to Student Mobility in Washington: Building Common Course Numbering That Works"	CourseLeaf is an Academic Operations Platform used by over 540 colleges and universities to drive efficiency, accuracy, and student success.	Hector Amaya, Carolyn Hollowell (CourseLeaf)	Hemm 201
	Instructure (Parchment) - "Parchment Does That Too? Streamlining Admin Workflows from Admissions to Credentials"	Parchment helps streamline the process of issuing credentials—from transcripts and diplomas to digital badges, CLRs, and certificates.	Emelie Bauer, Chris Papetti (Instructure)	Hemm Auditorium
12:05-1:15pm	Lunch			Cataldo Globe room
12:45pm-1:15pm	Campus Tour (optional)			
1:30-2:15pm	Roundtables / Communities of Interest			
	The Enrollment Ecosystem Under Pressure	Enrollment teams are carrying a lot right now that isn't showing up in strategic plans. This facilitated conversation for people who want an honest hour with colleagues facing the same pressures. We will seed the discussion with what's structurally breaking in your shop, what you're actually building to address it, where your single points of failure are, what you're doing about pipelines that don't look like they used to. The	Shannon Carr, UW Tacoma	Hemm 201

		conversation will go where the room takes it. That's the point.		
	"Will this Transfer? A Round-Table of Transfer Credit Topics!	Join me to discuss the major issues and challenges in the world of transfer credits! Have you implemented new transfer technology? What processes have you improved that you are excited about? What challenges currently have you pulling your hair out? Let's discuss and share ideas to help each other out!	Tara Curfman, Heritage University	Hemm Auditorium
	Schedule of Classes Roundtable	Calling all schedule coordinators, room assigners, and anyone who's curious about how the sausage gets made when it comes to the schedule of classes. Join us for lively conversation with colleagues who also wrestle scheduling. Bring your questions, ideas, tips & hacks! We'll talk about everything from nonstandard meeting patterns to the final exam schedule. Come learn about how others are doing it and share your best practices from your own institution. Get to know who else in Washington is working on these same topics, so you know who to call when you're stuck.	Eli Gandour-Rood, University of Puget Sound & Jill Freuden, WSU	Hemm 310
2:30-2:45pm	AACRAO Session w/ Chris Dorsten, AACRAO's Incoming Vice President for Access and Equity			Cataldo Globe room (Virtual presenter)
2:45-3pm	Coffee/Snack			Cataldo Globe room

3-3:50pm	Ask the FERPA Professor Closing Plenary		Helen Garrett, UW Registrar	Cataldo Globe room
3:50-4pm	Raffle Session!			Cataldo Globe room
4-4:15pm	Closing Remarks & Goodbye			Cataldo Globe room