

WASHINGTON ASSOCIATION OF COLLEGIATE REGISTRARS AND ADMISSIONS OFFICERS



August 6, 2020

First Ever Virtual Conference

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Mission Statement

To provide for the dissemination of information and the exchange of ideas related to state-wide issues of mutual interest to member institutions.

To foster a better understanding of the activities of member institutions and to develop a spirit of cooperation, collaboration, and unity in addressing issues of mutual concern.

To promote the development of individual participants in areas that will enhance their performance as student services professionals.

To enhance communication amongst existing established groups within the state of Washington (private schools, public schools, etc.)

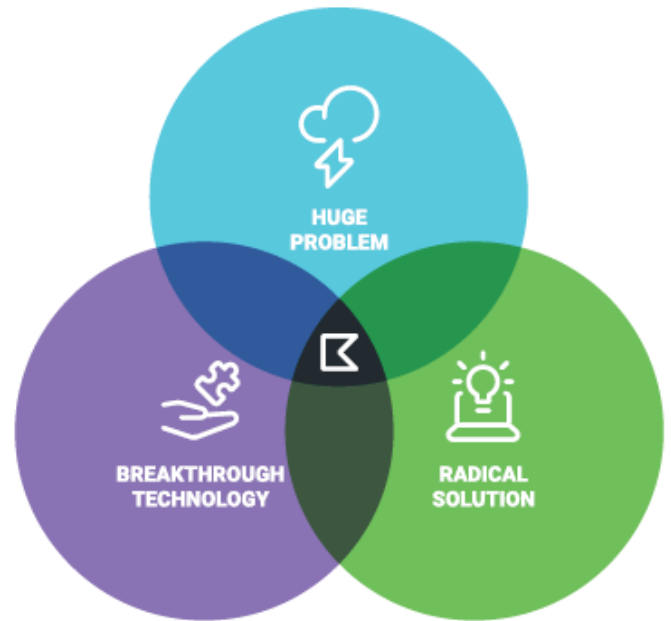
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AGENDA

8:30-9:15 **Welcome and Key Note:** Rock McCaskill, AACRAO President

9:30-10:15 **Breakout Session One**

Session Title	Presenter/Facilitator
Financial Aid Tales From the Road: Colleagues from All Sectors Share Their Stories and Wisdom.	Kelly Forsberg, WA State Board; Teresa Buchmann, Green River College; Frank McNeilly, University of Puget Sound; Tori Hill, UW Tacoma
Council of Presidents Update	Ruben Flores, Council of Presidents

10:15-10:30 **Break**

10:30-11:15 **Breakout Session Two**

Session Title	Presenter/Facilitator
Residency Updates	Gail Wootan, WSAC
WIPT Good: How we created a process, changed direction completely, and learned to trust each other	Karl Smith, Everett CC

11:15-11:30 **Break**

11:30-12:00 **Vendor Lunch Session One**

Session Title	Presenter/Facilitator
Paradigm: Credentialing at its best. The easiest, quickest, most advanced solutions for both paper and electronic credentials in the industry!	Elizabeth Kunde, Joseph Piazza, Justin Rainier
How a Comprehensive Credential System Makes Everyone's Lives Simpler (including PeopleSoft integration)	Holly Luky

12:00-12:15 **Break**

12:15-12:45 Vendor Lunch Session Two

Session Title	Presenter/Facilitator
College Source	Shelly Jackson
One Solution for Curriculum & Catalog Management with Kualii	Dani O'Rourke, Peter Stassen

12:45-1:00 Break**1:00-1:45 Breakout Session Three**

Session Title	Presenter/Facilitator
FERPA Tales From the Road: Colleagues from All Sectors Share Their Stories and Wisdom.	Helen Garrett, UW Seattle; Jenny Wheeler, Green River College; Emiliee Bosh, Whitworth; Biljana Jovanovska, WSU Vancouver; Dave Stoler, WA Attorney General
Communicating with students with accessibility in mind	Christopher Soran, WA State Board

1:45-2:00 Break**2:00-2:45 Breakout Session Four**

Session Title	Presenter/Facilitator
Registrars: Higher Education's New 2020 Super Heroes	Helen Garrett, UW Seattle; Andrea Coker-Anderson, UW Tacoma
An Enrollment Services VP	Steve Ashpole, Bates Technical College
Private Registrars of Washington (PROW)	Terri Standish-Kuon, Independent Colleges of WA

2:45-3:00 Break**3:00-3:15 Closing Remarks emailed**

SESSION INFORMATION

Breakout Session 1

Financial Aid Tales From the Road: Colleagues from All Sectors Share Their Stories and Wisdom. Kelly Forseberg, State Board; Frank McNeilly, University of Puget Sound; Teresa Buchmann, Green River College; Tori Hill, University of Washington-Tacoma

Come listen to some financial aid experts discuss hot topics related to financial aid. Topics to include – breaking down silos in Enrollment services: creative ways to connect and collaborate between Financial Aid and Admissions and Registration, interpretation and implementation of HB2513, accuracy of data and how it relates to NSC/NSLDS, and maybe more...

Council of Presidents Update: Ruben Flores, Council of Presidents

An update on what is happening in Olympia and where the state is going relative to higher education funding and policy.

Breakout Session 2

Residency Updates: Gail Wootan, WSAC

Pre-recorded session on which veterans/military-affiliated students/families are eligible for residency.

WIPT Good: How we created a process, changed direction completely, and learned to trust each other: Karl Smith, Everett Community College

Enrollment Services began an odyssey of defining much more than language, including one key moment when everything changed. This session will highlight leadership strategies, listening to your staff, and trusting your instincts.

Vendor Lunch Session One

Paradigm: Elizabeth Kunde, Joseph Piazza, Justin Rainier

Credentialing at its best. The easiest, quickest, most advanced solutions for both paper and electronic credentials in the industry!

How a Comprehensive Credential System Makes Everyone's Lives Simpler (including PeopleSoft integration): Holly Luky

What efficiencies could be created in the Registrar's office if there was one platform to manage all credentials including transcripts, diplomas, certificates and badges? A comprehensive credential system is becoming essential to creating a simple, consistent learner experience across digital and print requests, all while freeing up time for more strategic projects. And with a unified set of analytics, you can quickly show what areas you excel in and see where there are areas for more improvement. See how unifying your records management can save you time, improve the learner experience, and even help generate more revenue for your institution. Bonus feature: A high level overview of Parchment's PeopleSoft integration!

Vendor Lunch Session Two

College Source: Shelly Jackson

Covid-19 brought campuses to a standstill in the Spring, and the impact has continued as institutions plan for the Fall and beyond. Some students are opting to transfer close to home instead of participating in remote learning at a school several states away, or are opting to take a gap year. Institutions have a responsibility to help students stay on track and communicate transfer information; and there is opportunity for recruitment in publicizing equivalencies. Come see a demo of Transferology, the only nationwide network for students to see how their courses will transfer, and the ways it can benefit your staff and institution.

Kuali: Dani O'Rourke and Peter Stassen

At Kuali, we recognize the interconnections of education, technology, career, and the greater impact we can make together. We welcome you to learn more about partnering with Kuali for your Curriculum and Catalog Management needs.

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Breakout Session 3

FERPA Tales From the Road: Colleagues from All Sectors Share Their Stories and Wisdom: Helen Garrett, UW-Seattle; Jenny Wheeler, Green River College; Emilee Bosh, Whitworth University; Biljana Jovanovska, WSU-Vancouver; Dave Stolier, Washington Attorney General's office

Hear from FERPA experts as they talk the basics; discuss common FERPA questions from students, faculty, and staff; their most challenging situations; holistic approaches to address breaches; and other FERPA-related hot topics.

Communicating with students with accessibility in mind: Christopher Soran, State Board

Communicating with students, faculty, and staff with accessibility in mind. Learn some easy tips and strategies along with how to use the built-in accessibility checker in Outlook and Word to create accessible emails and documents.

Breakout Session 4

Registrars: Higher Education's New 2020 Super Heroes: Helen Garrett, UW-Seattle; Andrea Coker-Anderson, UW Tacoma

As institutions in Washington State were the first in the country to respond to the COVID-19 global pandemic which started in our backyard, never before were registrars needed more. We were there to advising on grading, registration, P/F, adjusting calendars, changing fees and deadlines, and to be the go-to subject matter experts for policies and procedures. Let's share lessons learned and to reaffirm the core competencies registrar folk embrace which earned us our super hero capes in 2020.

An Enrollment Services VP: Steve Ashpole, Bates Technical College

Students Services vice president's do not often come out of enrollments services. Hear about Steve's path from Registrar to VP and his lessons learned.

Private Registrars of Washington (PROW): Terri Standish-Kuon, Independent Colleges of Washington

A check-in for the registrars of our private colleges in Washington.

The History of WACCRAO/WACRAO/WaACRAO

In 1968, the first official meeting of the Washington State Community College Registrars and Admissions Officers (WACCRAO) met. It included representatives from all of Washington's community colleges.

By 1976, the term "Association" had been added to the group's official title.

In 1992, in response to the addition of the technical colleges to the state's community college system, the name was once again changed to the Washington Council of Registrars and Admissions Officers (WACRAO).

Perhaps as a result of the World Wide Web, and the increased ability to freely communicate, confusion developed over the WACRAO acronym. Constituents from across the nation incorrectly assumed the acronym belonged to Washington Association of Collegiate Registrars and Admissions Officers, a state subsidiary of AACRAO and PACRAO that most certainly included all higher education institutions within the state.

Examples of such state subsidiaries associated with PACRAO/AACRAO are: AzACRAO-Arizona; BCRA-British Columbia; CACCRAO-California; OrACRAO-Oregon; UACRA-Utah; WARUCC-Western Canada

Other admissions and registration groups that formed independently of WACRAO within Washington's higher education system include:

- ICORA: Comprised of all Washington public baccalaureate institutions***
- PROW: Comprised of Washington private baccalaureate institutions***

And still other related Washington statewide groups, both formal and informal, include:

- Credentials Evaluator group***
- AWISA: Association of Washington International Student Affairs***
- A yearly Residency workshop group***

In fall of 2002, the topic of a need to change the WACRAO acronym was introduced under the leadership of that year's president. Discussion continued during both the winter and spring 2003 meetings. At the Spring 03 meeting, the group decided to officially vote on whether to pursue a new name and acronym. As a result, in the fall of 2003, the succeeding WACRAO president finalized the name change and bylaws amendment process.

In winter of 2004, WACRAO was officially changed to ARC, Admissions and Registration Council (ARC).

Over the next several academic years, ARC continued its discussions of partnering with its 4-year public and private constituents to create a true WACRAO organization. This possibility was presented to both constituents mentioned above and was consistently met with positive responses.

A grassroots steering committee was formed and came together on September 12, 2005 to discuss the possibility of a Washington ACRAO endeavor. Additional members were solicited to add balance and representation from each constituent group.

The suggestion for the WaACRAO acronym was to avoid confusion with Wisconsin's version, which already bears the WACRAO acronym.