Survey Results (318 responses)

1. How helpful was the information?
   1. 42% - very helpful
   2. 45% - somewhat helpful
   3. 5% - not helpful
   4. 83% of those attending less than one year found it helpful while 88% of those attending 1 or more years found it helpful
2. What information was helpful about this email?
   1. 78% - Registration dates
   2. 58% - Add/drop deadlines
   3. 28% - Grad app info
   4. 20% - Transcript and enrollment verification request info
   5. 6% - FERPA info
3. Where do you find out about the add/drop deadlines
   1. 67% - Academic Calendar
   2. 36% - Beginning of Term Email (of 114, 41 actually indicated that the email was the only way they learn the
   3. 21% - Faculty and Staff
   4. Others
      1. Google
      2. Flyers around campus
      3. Word of mouth
      4. Portal
4. Suggestions
   1. Additional items to include
      1. Contact information for more specific questions
      2. Tuition and fees and due dates
      3. Declaring a major
      4. Finals schedule
   2. Sent about two weeks earlier
   3. Provide an incentive for reading